

Term of Service Typical Fees and Charges



The following table contains typical fees and charges that may be assessed by either the transmission and distribution service provider (TDSP) or WTU Retail Energy ("Company"). Customers may be obligated to pay nonrecurring fees as required or allowed by Public Utility Commission of Texas (PUCT) rules, including, but not limited to, fees and charges for establishing, switching, disconnecting, reconnecting, or maintaining electric service. Charges for required, nonrecurring fees will be listed as separate line items on the customer's monthly bill.

This list does not represent all TDSP or Company fees and charges. For questions about these or any other fees and charges, please contact a WTU Retail Energy Customer Care Representative toll-free at 1-866-322-5563, Monday through Saturday, 8:00 a.m. until 8:00 p.m. Central Time.

Fee Name	Fee Description	Amount	
Standard Move-In*	Charge assessed to cover both service connection and disconnection during regular TDSP working hours.	Standard Move-In:	
		Self-Contained Meter (existing):	\$42
		Self-Contained Meter (new):	\$51
		CT/Other Meter (existing):	\$110
		CT/Other Meter (new):	\$305
		Priority Move-In:	
		Self-Contained Meter (existing):	\$61
		CT/Other Meter (existing)	\$163
Disconnect for Non-Pay (DNP)*	Applicable to requests from Competitive Retailer to de-energize service to Retail Customer due to Retail Customer's failure to pay charges billed by its Competitive Retailer or Company.	At Meter:	
		Standard Disconnect:	\$21
		Same Day Disconnect:	\$57
		Premium Location:	
		Standard Disconnect:	\$58
		Same Day Disconnect:	\$110
Reconnect after DNP*	Applicable to requests to re-energize service to Retail Customer after Retail Customer has been disconnected for non-payment.	At Meter:	
		Standard Reconnect:	\$11
		Same Day Reconnect:	\$39
		Weekend Reconnect:	\$53
		Holiday Reconnect:	\$66
		Premium Location:	
		Standard Reconnect:	\$58
		Same Day Reconnect:	\$110
		Weekend Reconnect:	\$110
		Holiday Reconnect:	\$136
Re-Reads*	A Special Meter Reading Charge will be charged when a customer requests that a special reading be taken between normal meter reading cycles or that a meter be re-read to verify the accuracy of a routine meter reading. The fee will not be charged if the new reading indicates that the original reading was in error.		\$17
Meter Test Charge*	A Meter Test Charge will be charged for each meter tested at the customer's request, or by the Company on behalf of the customer, other than those tests conducted under the frequency guidelines specified by the PUCT. If the results of a test reflect meter accuracy outside the tolerance limits specified by the PUCT, the Meter Test Charge will be waived.	Self-Container Meter:	\$112
		CT/Other Meter:	\$140

*TDSP pass-through fees and charges

TDSP Normal Business Hours: 8:00 a.m. - 5:00 p.m., Monday through Friday, excluding holidays.

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